

Delta Capita | Our AI Consulting Practice



Why Now

75%

of UK FS firms already use AI - now a mainstream strategic agenda item
BoE / FCA Survey (2024)

55%

of AI use cases involve automated decision-making in live processes
BoE / FCA Survey (2024)

4 of 5

top AI risks in UK FS are data-related - scaling safely depends on data quality
BoE / FCA Survey (2024)

Client Challenges



AI Readiness

"Everyone wants to use AI, but we don't know where to start or what's realistic."

- AI maturity assessment benchmarked against FS peers
- Data estate review: quality, governance, and AI-readiness scoring
- Prioritised AI roadmap with quick wins at 90-day gates

Delivered a 12-week assessment for a Tier 1 global bank, identifying data & AI efficiency opportunities projected to save ~£1m across 60-FTE, and 7 PNLs

DC Client Engagement: Global Investment Bank



Use Case Design

"We have 20 AI ideas but no way to tell which ones will actually deliver value."

- Use case identification, scoring, and business case development
- Proof-of-concept design with rapid prototyping sprints
- Responsible AI framework: bias testing, explainability, regulatory alignment

Our AI Readiness Assessment toolkit applies a 4-stage diagnostic with a 68-question assessment across 6 capabilities, mapped to 90 AI use cases

DC Internal Accelerator 2026



Operating Model

"We built AI models but have no sustainable operating model to maintain and scale them."

- Target operating model design for AI/ML functions
- Regulatory-aligned AI risk framework and control workflows
- Organisation design including CoE, hub-and-spoke, or embedded AI teams

Delta Capita delivered a cloud-ready ML solution over 10 months, establishing a scalable op model aligned to AI governance standards

DC Client Engagement: Challenger Bank



Agentic AI

"How do we safely deploy semi-autonomous AI agents that drive real business impact?"

- Agent design on Azure, AWS, or GCP with enterprise guardrails, human-in-the-loop controls & agent sandboxing
- AI agent governance framework: e.g. autonomous decision audit trails etc.
- Agent adoption & change management

Scaled Agentic AI solution to streamline customer service case handling, cut the backlog, and reduce response times from 3 days to 1 minute

DC Client Case Study: Payments Fintech

What we do

Case Study

Why Delta Capita



65+ Clients



1,100+ Global FS Professionals



Ranked Platinum by Consultancy UK for FS Consulting

✓ **AI-Native Talent** Data scientists, ML engineers, and AI strategists embedded inside your team - not a closed-door advisory model

✓ **Responsible AI Framework** model inventories, risk toolkits, and FCA/PRA-aligned AI governance from day one

✓ **FS AI Accelerators** Pre-built AI templates for post-trade, regulatory reporting, and client analytics - purpose-built for FS



Let's assess your AI readiness with a 30-minute diagnostic, no commitment. | Get in touch: deltacapita.com/get-in-touch